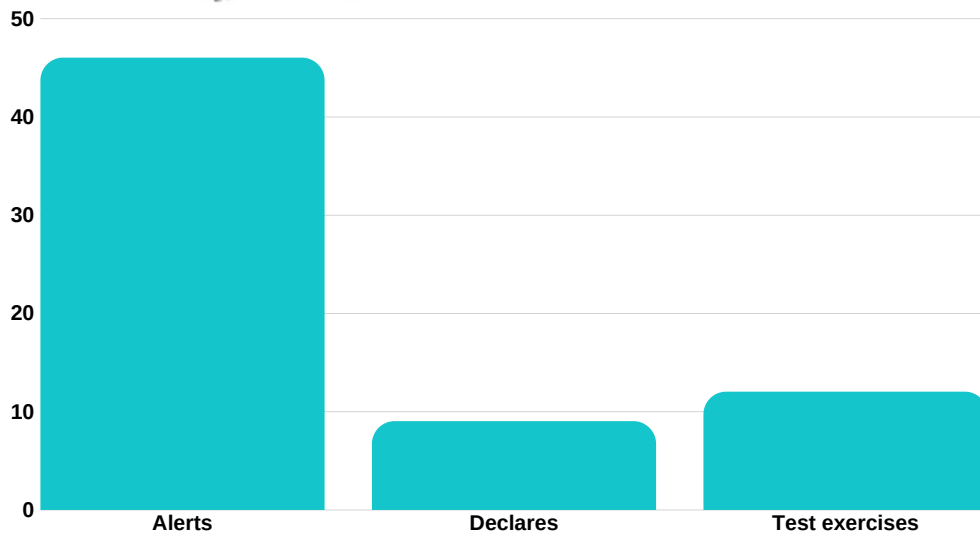
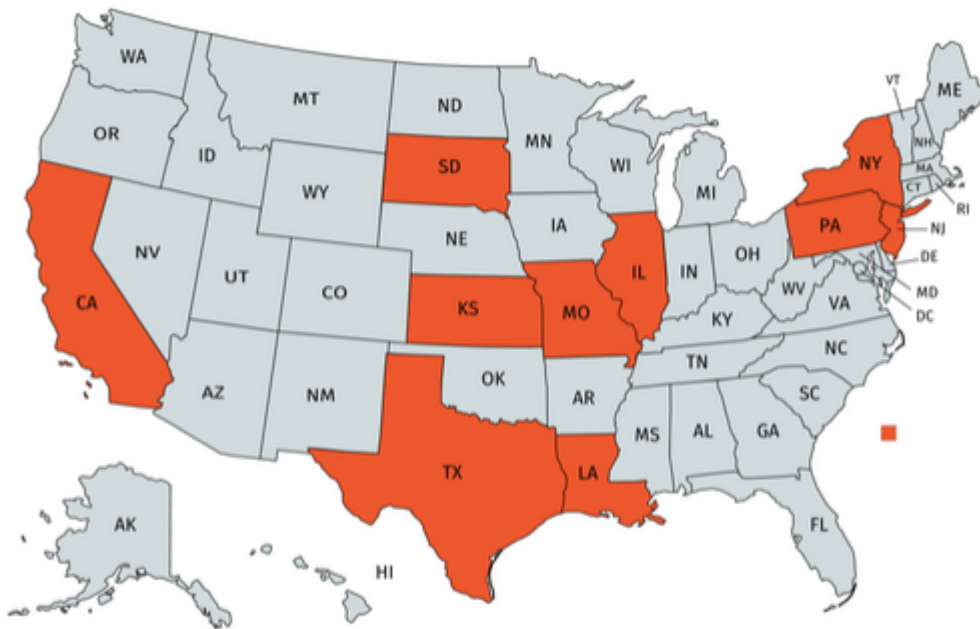


Agility Recovery: Operations Update

In July, our Operations Team received and responded to **46 different alerts** and **9 declares** throughout **10 states** and **1 province**.



In a busy month of July, we responded to **46 calls for assistance** from our customers, with **9 cases** for declarations. Among all interruptions our team managed, **39 of the 46** were weather-related. Our Operations Team also orchestrated **12 customer test exercises** across our operations facilities.

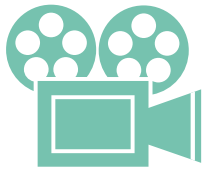
JULY

JULY DECLARES:



A Global Healthcare Company Request for generators

A global healthcare company with more than 13,000 employees in 25 countries contacted our operations team. The company requested 6 generators, as hurricane Barry was approaching them. Our team deployed the necessary equipment within 24 hours from an initial phone call.



A Large Advertising Media Company Company-wide IT drill

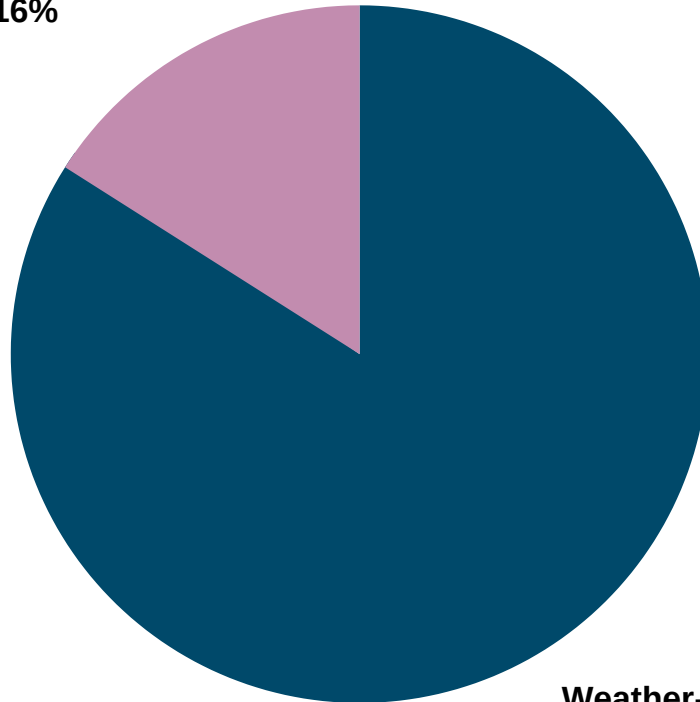
An advertising media company conducted a company-wide drill to test their IT capabilities. For a company that has thousands of employees across the globe, the reliability of their network is a high priority when their business continuity is concerned. After making all the necessary arrangements, this client reached out to us to deliver 500 laptops across 4 different locations in a week.

JULY DISASTER TYPES:

The most common reason for business interruptions this month were weather-related.

Isolated incident

16%



Weather-related event

84%

JULY TESTING ACTIVITY:

12 tests performed:

- 2 Tests in Las Vegas
- 4 Tests in Atlanta
- 1 Test in College Station
- 2 QuickShip Tests
- 2 MRC Mobile Tests
- 1 MRU Mobile Test