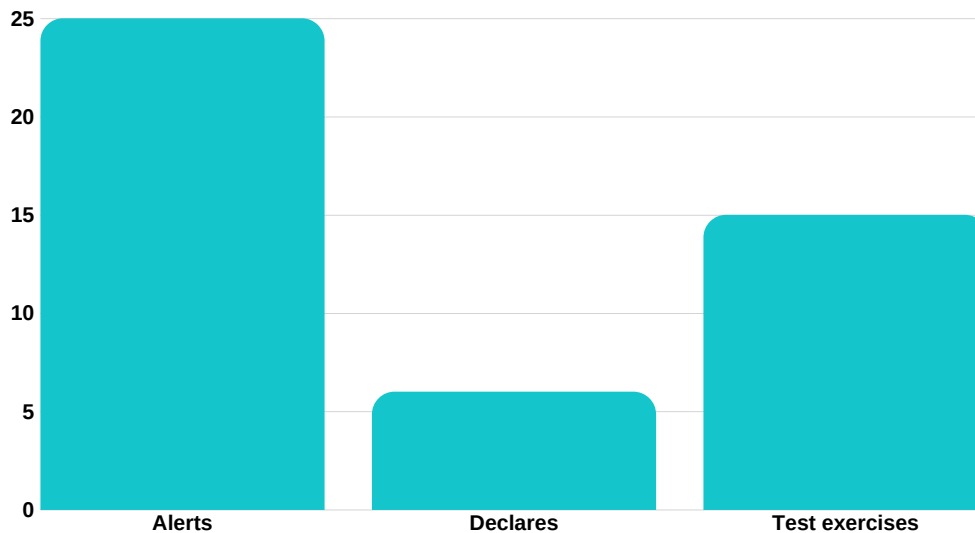
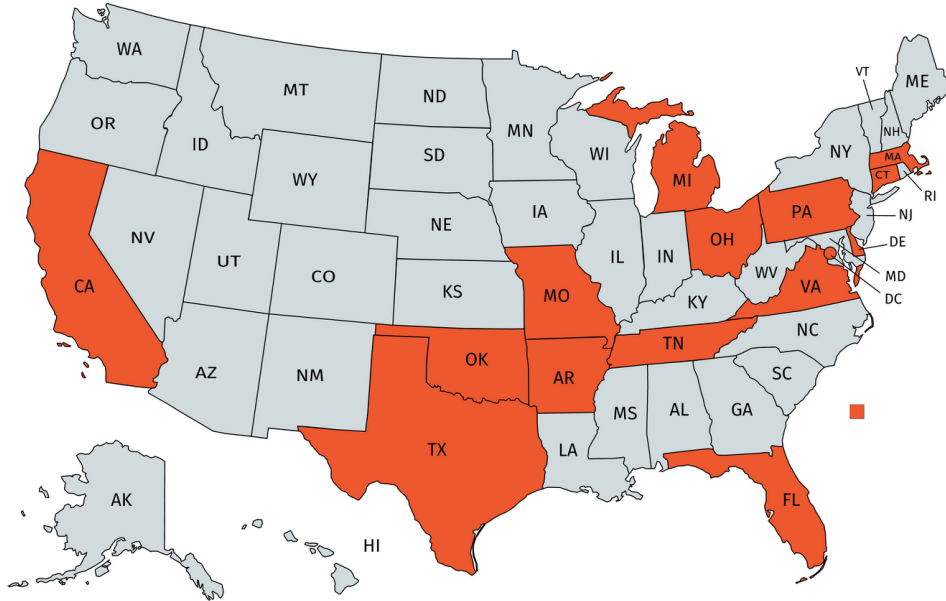


# Agility Recovery: Operations Update

In April, our Operations Team received and responded to **25 different alerts** throughout **16 states**.



In May, we responded to **25 calls for assistance** from our customers, **6** of which escalated to recoveries. Among all interruptions our team managed, **22 of the 31** were weather-related. In addition, the Operations Team also orchestrated **15 customer test exercises** across our operations facilities.

May '19

## MAY DECLARES:

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### **A Credit Union in New Castle, DE** **Request for restroom trailer**

An organization with nearly 40,000 members needed a restroom trailer while the sewer line had to be replaced.



### **A National Retailer in Longview, TX** **Request for generators**

Following a disaster in the area, this retailer wanted to open its doors to the community as soon as possible. It's partnership with Agility allowed it to do just that.



### **A Fortune 100 Company in Dayton, OH** **Power outage**

Due to severe storms in the area, this client reached out to us for a generator backup to get back to a fully operational mode.



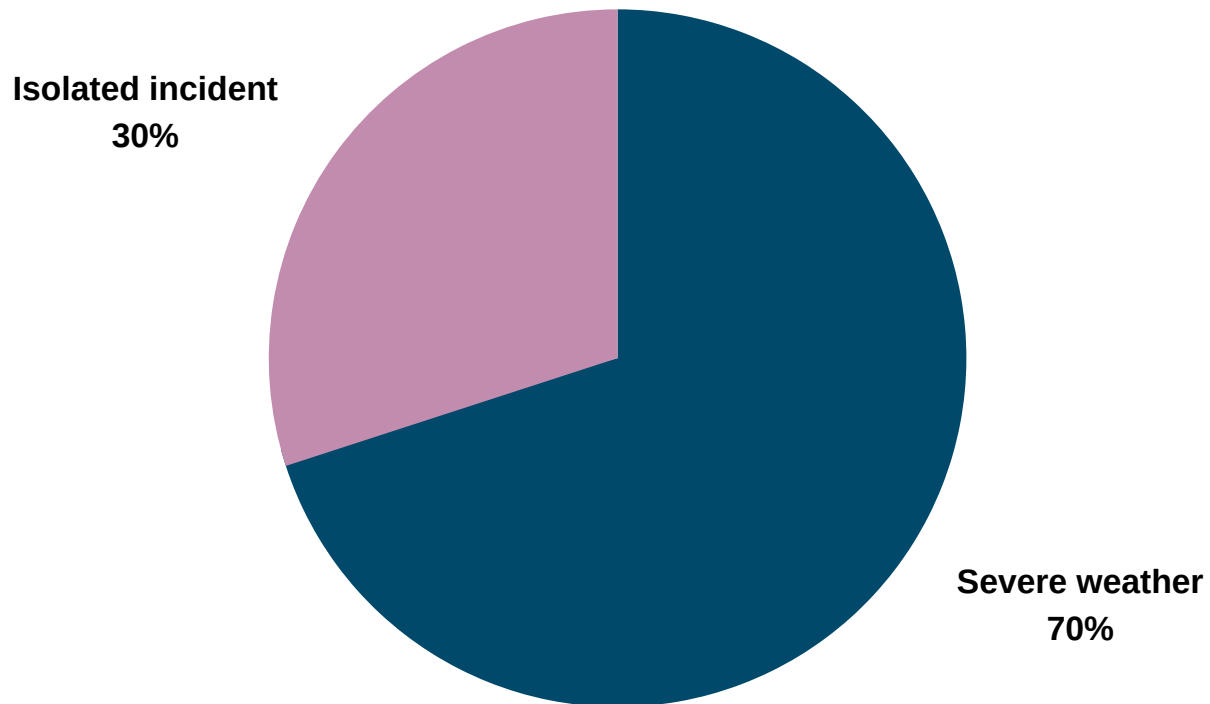
### **A Convenience Store in Dayton, OH** **Power outage**

A 23 billion dollar convenience store asked our team to deliver 4 generators to various locations without power in the region.

## MAY DISASTER TYPES:

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The most common reason for business interruptions this month was due to severe weather.



## MAY TESTING ACTIVITY:

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15 tests performed:

- 3 BRC tests in Northborough testing facility
- 3 tests in Las Vegas testing facility
- 4 tests in Atlanta testing facility
- 2 MRC tests
- 2 mobile tests