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In October 2012, Superstorm Sandy attacked the Eastern Seaboard, leaving power outages, electrical fires, and mass flooding in its wake. An estimated 8.5 million customers lost power. As soon as Sandy hit, all our hands were on deck to help our members recover from the storm. From planning to delivery, we made sure companies got back on line as quickly as possible. Here's what we did:



Managed more than **4,000** recovery calls in more than **25** industries.



Distributed more than **20,000** gallons of fuel for generators.



Recovered businesses in 8 states.

In the map below,  $\bigcirc$  blue pins show "alerts" where potential disruption is imminent, while  $\bigcirc$  green pins show "declares" where a disaster or severe outage has already occurred, triggering recovery actions. For these businesses, we addressed issues ranging from power loss to phone redirects to full office recoveries



## TESTIMONIALS:

We are up and running, taking care of our insureds when they really need us. Thank you!

-Insurance Agent, New York

I am so relieved! You got us not only power, but an electrician and fuel. I couldn't be happier with everything you all have done for me and my bank.

-Bank President, New Jersey



## MEDIA COVERAGE

"Disaster recovery for local businesses" at Fox Business News

"Hurricane Season Is Here, But What's Really Important?" at Independent Agent Magazine

"After Sandy: Firm Preps to Rapidly Replace Offices" at Financial Planning