

Customer Success Story

US Foods

Operations Continue
After Tornado Outbreak



EXECUTIVE SUMMARY

In April of 2014, tornado outbreaks in Mississippi and Arkansas left 27 people dead and injured more than 200 people. As families and businesses started to put their lives back together, we were once again reminded of the incredible power of this type of storm and the devastation it leaves behind for everything in its path.



Photo credit: noaa.gov and US Foods via Katy Richards

"Our business continuity plan is always evolving. Agility's solution gives us the flexibility to fill gaps today, and the ability to adapt to threats in the future."

Bob Stefani
US Foods

CHALLENGE

On April 29th Agility member, US Foods, took a direct hit from an EF4 Tornado leaving their Pearl, MS facility uninhabitable.

SOLUTION

Knowing the storms had hit one of the members, our experts reached out to US Foods Director of Operations, Bob Stefani to see if they needed help. Agility quickly strategized with the US Foods Mississippi and developed a plan to recover their office workforce in a nearby vacant space. Agility provided 35 workstations complete with tables, chairs and satellite for phones and internet communications.

RESULTS

US Foods was able to stay operational and continue to meet their customers' needs over the next 3 weeks while their damaged facility was being reconstructed. Even though they initially only considered Agility for power services, US Foods was pleased with Agility's support of their physical recovery.

"U.S. Food's expansive facility was left with gaping holes, a peeled roof and metal ripped from the structure. Twisted metal sheets were found hundreds of yards away."

MSNewsNow

With an end-to-end solution, such as Agility Recovery, businesses can recover **4 times faster** than with no BCM solution.