

Customer Success Story

Woodsboro Independent School District

Ensuring Student
and Faculty Safety
with Emergency
Notification



EXECUTIVE SUMMARY

Across the country, the beginning of school brings stress to students and teachers alike. But for Woodsboro Independent School District (WISD), a small rural district in southeast Texas that serves around 500 students, anxiety levels at the start of the 2017 school year were heightened by one disastrous event: Hurricane Harvey.

On Friday August 25th, just four days after classes started, Hurricane Harvey ripped through the town of Woodsboro, cutting power and communication lines throughout the area for nearly two weeks. After assessing damage on Saturday morning, Jimmy Blaschke, the WISD employee in charge of district safety, knew the recovery process would not be quick or easy, so WISD contacted us for help.

CHALLENGE

- Widespread destruction from a hurricane, resulting in a lengthy recovery process.

SOLUTION

- Agility Recovery provided a cradlepoint and a 500 kW generator.

RESULTS

- The company was able to conduct payroll and maintain communication with staff, students and their parents.
- Agility's services enabled the company to manage recovery process from a comfortable environment.

THEY CALLED US

Attaining a power source was a number one priority for the district. But with widespread destruction from the storm, and hurricanes Irma and Maria looming, generators were in high demand across the region. Fortunately for WISD, as an Agility Recovery customer, this wouldn't be an issue.

"I was actually stunned at how quickly we received two generators," says Mr. Blaschke. "I was very, very shocked that it was such a quick response."

Jimmy Blaschke

Tech Director Woodsboro ISD

We soon had the district set up with a 500 kW generator for the high school and a smaller generator to power their administration building.

It was also crucial for WISD to restore communications. We sent a Cradlepoint 4G LTE router to get them back online.

The Cradlepoint and generators provided the means for Mr. Blaschke to conduct payroll and communicate with students, staff, and parents about disaster proceedings. In addition to these essential functions, our services enabled WISD employees to manage recovery operations from a comfortable environment with air conditioning and cold water—a luxury in the aftermath of the storm.

The district relied on the generators and Cradlepoint device for around four days before power and internet were restored in the area.

SUPPORTING COMMUNITY

With only about 1,200 residents in Woodsboro, assisting the school district in their recovery efforts was never just about getting them back in business. More importantly, it was about creating a sense of normalcy in a small town where the school is the center of the community.

"It was nice to know you could go back to work and at least be functional," says Mr. Blaschke. "It became the one place that we wanted to go to."



Jimmy Blaschke

Tech Director Woodsboro ISD

With an end-to-end solution, such as Agility Recovery, businesses can recover **4 times faster** than with no BCM solution.